



1 – Seat Return Instructions

2 – Seat Return Instructions (with screenshots)

3 – Seat Return FAQs

Seat Return Instructions

Step 1: Log in to your Swans Account

Step 2: Click on 'My Events'

Step 3: Select the match you wish to return your seat for by clicking 'Select Event'

Step 4: Click 'Return'

Step 5: Select the seat you wish to return and click 'continue'

Step 6: Select 'Seat Return' and click 'continue'

Step 7: Review your details and click 'submit'.

Step 8: You'll receive a confirmation email to advise of your return.

Please Note: Seat return cannot be undone. Only return your seat if you are 100% sure you will not be attending this match. Your Mobile Member ticket will no longer allow you access to the match once seat return has been submitted

Credits will be issued per match where the seat is sold to the general public. Discount will be applied to 2025 membership payment.

SYDNEY SWANS LIMITED

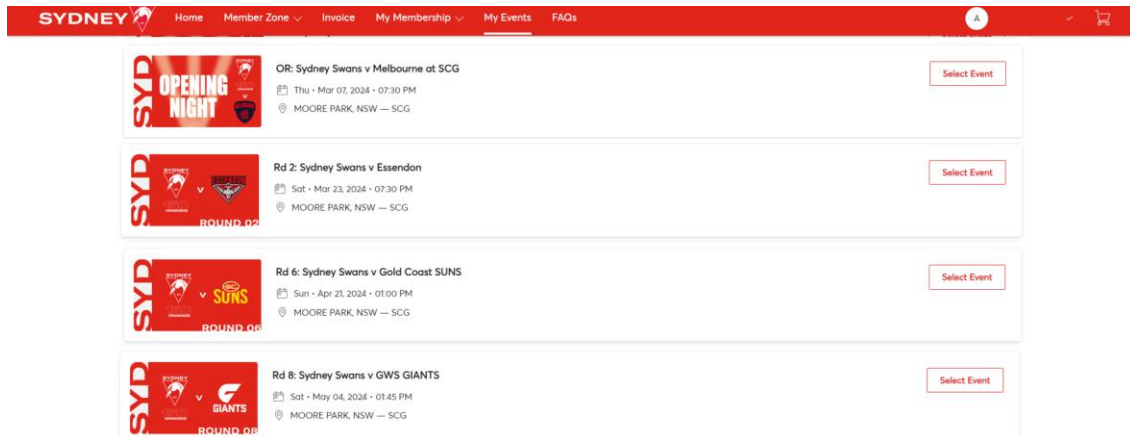
SCG LIGHT TOWER 4, DRIVER AVE, MOORE PARK NSW 2021 | PO BOX 173, PADDINGTON NSW 2021
T: 02 9157 5020 | SYDNEYSWANS.COM.AU



Seat Return Instructions (with screenshots)

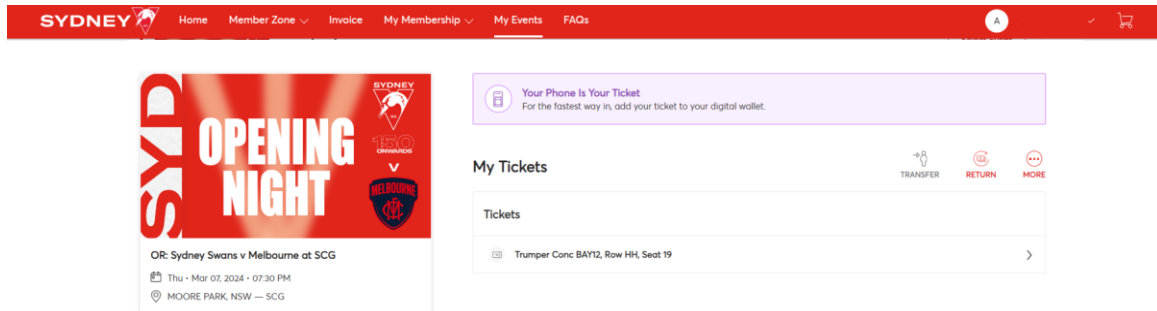
Step 1: Log in to your Swans Account

Step 2: Click on 'My Events'

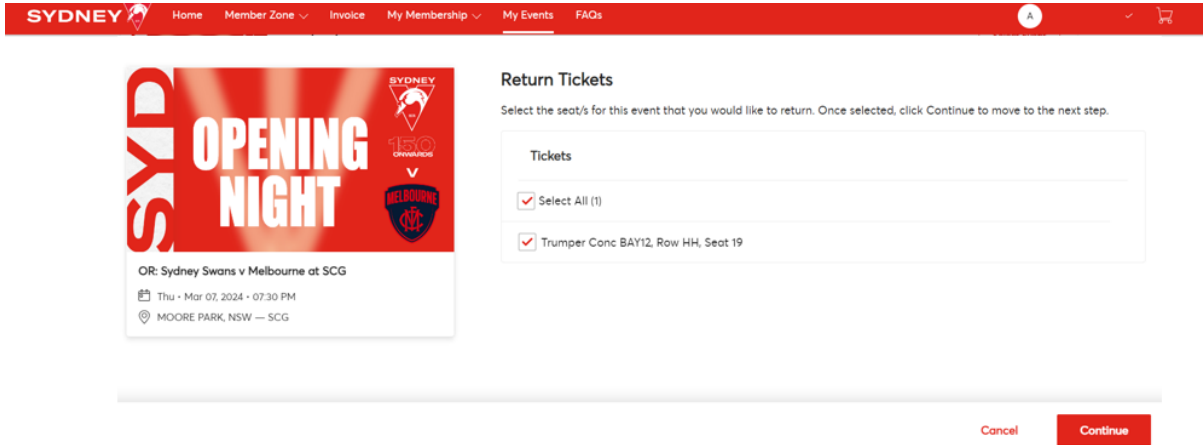


Step 3: Select the match you wish to return your seat for by clicking 'Select Event'

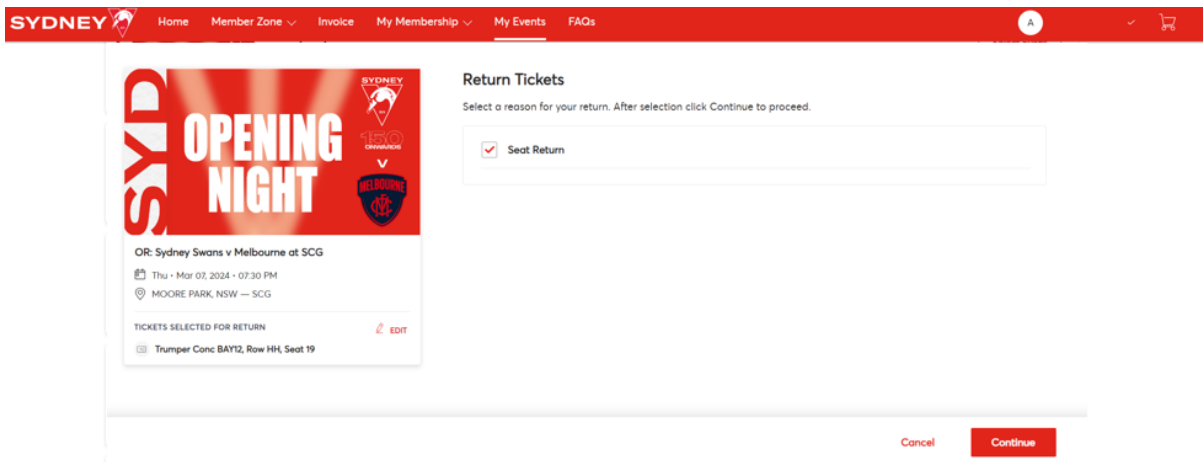
Step 4: Click 'Return'



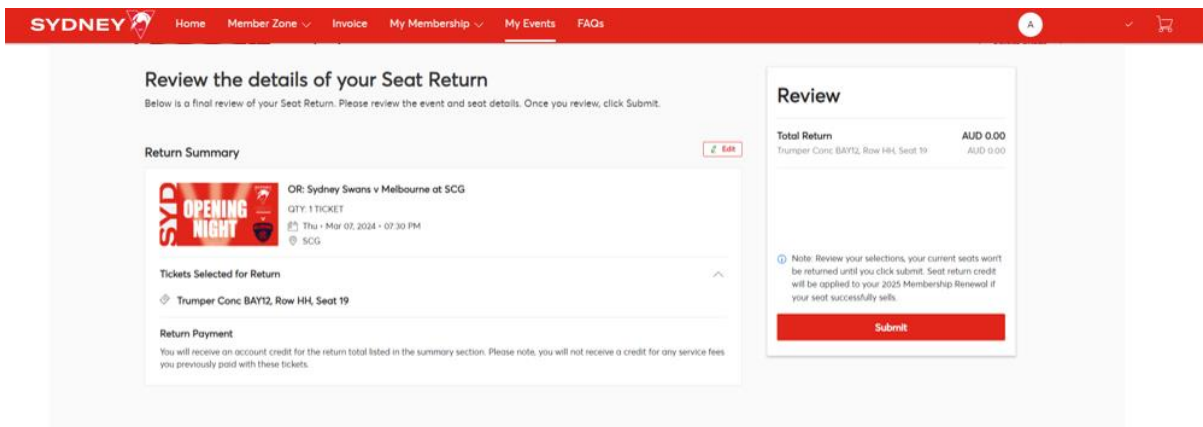
Step 5: Select the seat you wish to return and click 'continue'



Step 6: Select 'Seat Return' and click 'continue'



Step 7: Review your details and click 'submit'.





Step 8: You'll receive a confirmation email to advise of your return.

Please Note: Seat return cannot be undone. Only return your seat if you are 100% sure you will not be attending this match. Your Mobile Member ticket will no longer allow you access to the match once seat return has been submitted

Credits will be issued per match where the seat is sold to the general public. Discount will be applied to 2025 membership payment.

Seat Return FAQs

What is seat return?

Our Seat Return program provides Sydney Swans members the opportunity to 'return' their seat for game they are unable to attend. The members seat is then released back to Ticketek to provide general ticket buyers and other members the opportunity to purchase and attend. If the seat is successfully purchased, members will receive credits which will be applied to the 2025 membership payment.

How much credit will I receive if my seat is purchased via Ticketek?

Credits will be issued per match where the seat is sold to the general public. Discount will be applied to 2025 membership payment.

Platinum

Adult: \$35.00

Concession: \$25.00

Youth: \$17.00

Junior: \$10.00

Gold

Adult: \$25.00

Concession: \$17.00

Youth: \$7.50

Junior: \$5.00

Should venue capacity be required to be below 100% due to COVID-19 government health and safety restrictions or for any other health or safety restriction, the 2024 Seat Return and credit will not be available.

How close to the match can I return my seat?

Seat Return will be switched off at 9am the Friday prior to the game (9am Wednesday/Thursday if the game is on a Thursday/Friday night).

SYDNEY SWANS LIMITED

SCG LIGHT TOWER 4, DRIVER AVE, MOORE PARK NSW 2021 | PO BOX 173, PADDINGTON NSW 2021
T: 02 9157 5020 | SYDNEYSWANS.COM.AU





What happens if my seat is not purchased via Ticketek?

Credits will only be applied to 2025 membership payment if the member seat is successfully purchased/sold via Ticketek.

I've returned my seat however I now want to attend the match?

Once members have submitted their seat return through their Swans Account they will be unable to use their mobile member ticket for this match.

SYDNEY SWANS LIMITED

SCG LIGHT TOWER 4, DRIVER AVE, MOORE PARK NSW 2021 | PO BOX 173, PADDINGTON NSW 2021
T: 02 9157 5020 | SYDNEYSWANS.COM.AU

